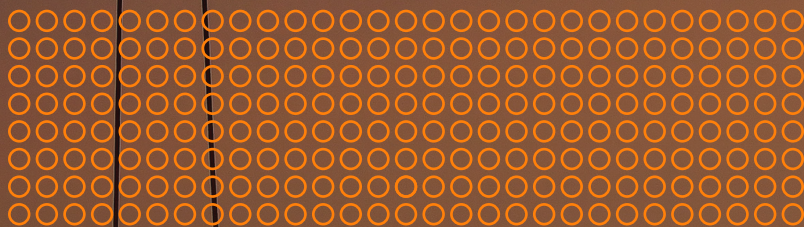


# Capability Statement

Pipeline Training Australia delivers nationally recognised training, workforce competency support and operational capability development across the utilities, electrical, rail, civil construction and industrial sectors.

Our experience includes supporting infrastructure owners, alliance contractors, Accredited Service Providers (ASPs), maintenance contractors and operational workforces through nationally recognised training, operational refresher training, Verification of Competency (VOC), consultancy support and contextualised courseware development.



## Core Service Areas

- Utilities and Water Infrastructure Training
- Electrical and ASP Scheme Training
- Rail Infrastructure and Electrical Safety
- Civil Construction and Plant Operations
- High Risk Work Licensing and VOCs
- Confined Space Entry and Rescue
- Smart Metering and Energy Transition Training
- Emergency Response and Safety Training
- Consultancy and Courseware Development
- Workforce Competency Management and Operational Compliance

## Why Pipeline Training Australia

- Flexible onsite, after-hours and shift-based delivery capability
- Practical training aligned to live operational environments
- Experience supporting utilities, rail, electrical and infrastructure sectors
- Consultancy, courseware development and operational contextualisation capability
- Workforce competency, Verification of Competency (VOC) and compliance support services
- Capability to deliver both accredited and non-accredited operational training solutions



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## Infrastructure and Facilities

Head office and main training facility: Suite 4/322 Annangrove Road,  
Rouse Hill, NSW 2155  
900 sq metres over two floors

Oakville Training Facility (Four hectares): 24 Boundary Road, Oakville, NSW 2765



*Pipeline classroom 1*    *Oakville Training Facility*

*Pipeline classroom 2*

Pipeline Training Australia's Rouse Hill training facility includes dedicated confined space and working at heights training areas equipped with harness systems, retrieval and lowering equipment, tripods and davit arms designed to simulate a range of confined space entry, rescue and fall protection scenarios encountered within operational environments.

The facility also includes practical training infrastructure supporting electrical, metering and high-risk work licence training, including metering boards for smart metering and electrical programs, a boom-type elevating work platform (EWP) truck fitted with a hydraulic ram for overhead service installation training, a low voltage pillar for underground service installation training and a dedicated forklift operating area for high risk work licence assessments.

The Oakville practical training facility includes simulated non-live overhead powerlines and buried underground services to provide realistic training and assessment conditions for plant operators, field personnel and contractors working near live infrastructure environments.

The Oakville site is regularly utilised for practical plant operation, lifting operations and excavation safety training activities, including dogging, vacuum excavation and vacuum loading system operations within simulated infrastructure environments.

## Sustainability & Environmental Management

Pipeline Training Australia integrates environmentally responsible practices across training delivery, administration and operational activities. Environmental management processes aligned to ISO14001 principles support sustainable procurement, waste minimisation, resource efficiency, spill prevention and continuous improvement across infrastructure, utilities and field-based operations.

## Quality Assurance & Self-Assurance

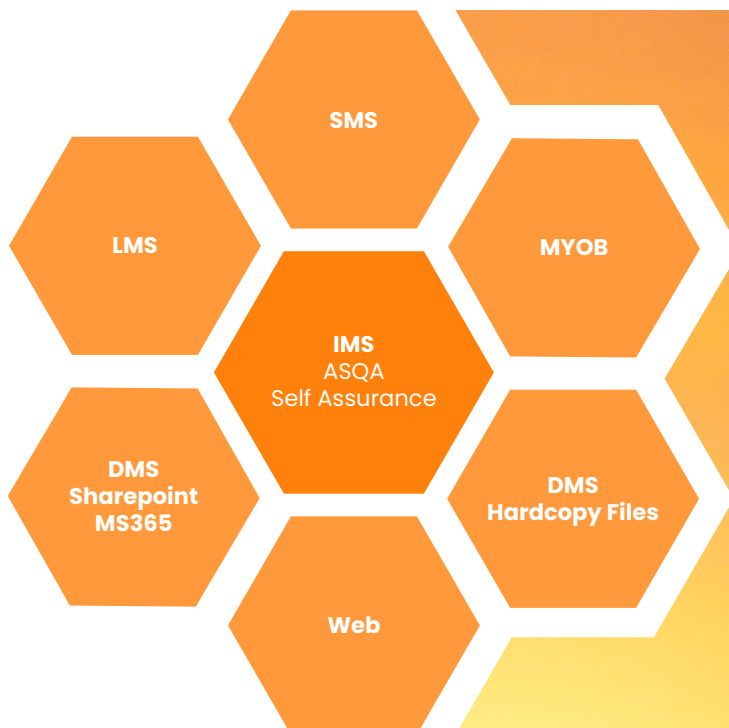
Pipeline operates integrated quality assurance and self-assurance systems aligned to the VET Quality Framework, ASQA guidance and ISO9001 principles. These systems support operational governance, compliance monitoring, risk management, validation, continuous improvement and audit readiness across all training and operational activities.

## Work Health, Safety & Wellbeing

Pipeline maintains a Work Health and Safety Management System aligned to ISO45001 principles supporting risk management, emergency preparedness, consultation, wellbeing and continuous safety improvement. Operational controls and safety systems are integrated across all training, plant operation and field-based activities.

## Pipeline Integrated Management System (PIMS)

Pipeline's Integrated Management System (PIMS) provides a structured framework integrating student management, learning systems, compliance, document control, operational governance and self-assurance processes. PIMS supports secure data management, operational coordination, workforce competency oversight and continuous improvement activities across Pipeline's operations.





Pipeline Training Australia has been supporting Sydney Water personnel, contractors and operational workforces since 2013, delivering training and workforce competency support services across live water, wastewater and utility infrastructure environments.

Pipeline supports the management and coordination of Sydney Water Flow Isolation and Flow Management (FIFM) accreditation requirements and delivers nationally recognised training associated with the Sydney Water Listed Provider Scheme for contractor key personnel.

Training is delivered both onsite and at Pipeline Training Australia's facilities for Sydney Water personnel, contractors and operational workforces associated with Sydney Water West Region, D4C and Confluence Water infrastructure environments.

## Key Capability Areas

- confined space entry and rescue
- electrical safety and work near overhead powerlines
- underground services identification and excavation safety
- working at heights
- first aid and emergency response
- plant operations and operator competency assessments
- lifting operations and materials handling
- elevated work platform operations
- vacuum excavation and vacuum loading systems
- civil construction and trenchless technology operations
- Flow Isolation and Flow Management (FIFM) competency support

Sydney  
**WATER**



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Pipeline Training Australia has been supporting Endeavour Energy contractors and authorised workers since 2012 and is listed as an accredited provider within the Endeavour Energy Electrical Safety Authorisations framework. Pipeline delivers training and workforce competency support services to contractors, Accredited Service Providers (ASPs), field personnel and operational workforces working within electrical, utility and civil infrastructure environments associated with Endeavour Energy projects and operations.

Pipeline currently delivers Endeavour Energy Electrical Safety Rules (ESR) Refresher Training and supports workforce competency requirements associated with excavation activities, electrical safety, rescue and emergency response within live electrical infrastructure environments.

### **Key Capability Areas**

- Electrical Safety Rules (ESR) refresher training
- ASP operational competency training
- overhead and underground service installation competencies
- smart metering and meter replacement training
- low voltage rescue and emergency response
- excavation safety and underground services awareness
- plant and equipment operations near electrical infrastructure
- confined space entry and rescue
- elevated work platform operations



## Accredited Service Provider (ASP) Scheme Training



Pipeline Training Australia delivers training and workforce competency support services associated with the NSW Accredited Service Provider (ASP) Scheme, supporting electrical contractors, metering providers and field personnel operating within live electrical infrastructure environments.

Pipeline has developed training capability aligned to ASP Level 1 and ASP Level 2 operational requirements involving overhead services, underground services, metering, electrical safety and work near live electrical apparatus.

### Key Capability Areas

- electrical safety and operational compliance
- overhead and underground service installation
- smart metering and meter replacement
- rescue and emergency response within live electrical environments
- plant and equipment operations near electrical infrastructure
- excavation safety and underground services awareness
- workforce competency development for ASP and metering personnel



NSW Climate and Energy Action



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# Smart Metering / NSW Energy Transition Initiatives



Pipeline Training Australia has invested significantly in the development and delivery of metering and electrical training programs supporting the ongoing smart meter rollout and broader NSW energy transition initiatives. Over a 12-month development period, Pipeline established contextualised training pathways, courseware, practical training systems and operational delivery capability aligned to the competency requirements of metering providers and field-based electrical workers involved in advanced metering infrastructure (AMI) deployment activities.

## Key Capability Areas

- smart meter installation and replacement
- metering commissioning and testing
- electrical safety and operational compliance
- low voltage rescue and ESI emergency response
- workforce mobilisation and competency development
- practical and simulated metering environments

Pipeline's metering capability includes practical and simulated training environments, contextualised courseware and operationally focused assessment activities supporting workforce mobilisation and competency outcomes for metering providers and electrical contractors.



# Metro Trains Sydney (MTS)



Pipeline Training Australia has been supporting Metro Trains Sydney (MTS) since 2021, delivering training and workforce competency support services associated with rail infrastructure, electrical safety and operational environments.

Pipeline delivers both in-house and facility-based training programs for MTS personnel and contractors, including flexible delivery arrangements involving after-hours, nightshift and onsite training to support operational and maintenance requirements for shift-based personnel.

Pipeline's involvement with MTS has also included consultancy support, courseware development and workforce competency administration associated with operational and safety-critical training requirements, including the management and uploading of competencies to the Rail Industry Worker (RIW) system.

## Key Capability Areas

- MTS Substation Access
- MTS Permit Holder
- MTS Substation Supervision
- electrical safety and operational compliance
- low voltage rescue and First Aid ESI emergency response
- confined space entry and rescue
- working safely at Heights
- Licence to operate a boom-type elevating work platform
- gantry, overhead crane and lifting operations
- RIW competency management and record administration



# Weir Minerals Australia



Pipeline Training Australia has been supporting Weir Minerals Australia since 2023, delivering training and workforce competency support services associated with industrial operations, maintenance activities, safety-critical works and operational compliance environments.

Pipeline provides initial training and ongoing two-yearly Verification of Competency (VOC) assessments for operational personnel working across Weir Minerals' factory and foundry operations at Artarmon, Seven Hills and Wetherill Park.

Pipeline has provided flexible delivery arrangements across shift changeovers, afternoon and night shifts, after-hours delivery and operational downtime windows to minimise disruption to production activities.

Pipeline's involvement with Weir Minerals has also included consultancy support, contextualised courseware development, workplace training systems and operational competency frameworks aligned to production and safety requirements. This has included the development and delivery of contextualised spill response training and tailored welding training programs designed around foundry operations and defect repair processes.

## Key Capability Areas

- confined space entry and rescue
- working at heights
- Licence to operate a boom-type elevating work platform
- high risk work licensing and VOC programs
- forklift, crane and lifting operations
- welding and welding repair competency development
- spill response and environmental response training
- first aid, CPR and emergency response
- workplace health and safety training
- operational refresher and recurrent training

The logo for Weir Minerals Australia, featuring the word "WEIR" in a bold, blue, sans-serif font.



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# NSW Government Funded Training / Smart and Skilled



Pipeline Training Australia is an approved provider under the NSW Government Smart and Skilled program and delivers subsidised training and workforce development solutions supporting the civil construction, utilities, infrastructure, electrical and operational sectors.

Pipeline supports employers, contractors, trainees and existing workers through government funded training pathways, workforce upskilling initiatives and nationally recognised qualifications aligned to industry and operational requirements.

## Key Capability Areas

- existing worker upskilling
- traineeships and workforce entry pathways
- civil construction and plant operations training
- trenchless technology and drilling operations
- infrastructure workforce development initiatives

## Qualifications Delivered

- Certificate III in Civil Construction Plant Operations
- Certificate III in Civil Construction
- Certificate IV in Civil Construction
- Certificate III in Trenchless Technology
- Certificate III in Drilling Operations

Pipeline works closely with employers and operational stakeholders to contextualise training delivery to workplace requirements while supporting compliance with Smart and Skilled contractual and workforce development obligations.



## Icon Water (ACT)



Pipeline Training Australia has recently commenced supporting Icon Water (ACT) through the delivery of nationally recognised training associated with civil infrastructure, lifting operations and high-risk work activities. Training delivery has included practical and workplace-relevant training aligned to infrastructure maintenance, excavation safety, lifting activities and operational compliance requirements within utility and civil construction environments.

### Key Capability Areas

- trench support systems
- dogging and lifting operations
- vehicle loading crane operations
- high-risk work activities within utility infrastructure environments

Pipeline delivers both onsite and facility-based training programs and has experience coordinating practical training activities involving plant, lifting equipment, trench support systems and operational worksites.

Pipeline looks forward to continuing to support Icon Water and associated contractors through future workforce competency and operational training initiatives across the ACT utilities and infrastructure sector.



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